



COUNTY OF LOS ANGELES

REGISTRAR-RECORDER/COUNTY CLERK

12400 Imperial Highway – P.O. Box 1024, Norwalk, California 90651-1024 – www.lavote.net

DEAN C. LOGAN

Registrar-Recorder/County Clerk

May 13, 2009

TO: Supervisor Don Knabe, Chair
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Michael D. Antonovich

William T Fujioka, Chief Executive Officer

FROM: Dean C. Logan, Registrar-Recorder/County Clerk

Dean C. Logan

WEEKLY STATUS REPORT: MAY 19, 2009 STATEWIDE SPECIAL ELECTION

Following is the fifth in a series of weekly election status reports provided to inform the Board and the public of our progress in preparing for the May 19 Statewide Special and Consolidated Elections. The information and data are provided to help further the County's goal of "service excellence". In addition, these reports are part of the Department's ongoing commitment to conduct open and transparent elections for the citizens of Los Angeles County.

The report contains various updates pertaining to recent election related activities, the mailing of sample ballots, vote by mail ballots, and poll worker recruitment. The report is organized into four sections (outlined below).

- 1. Special Updates**
- 2. Status of Vote by Mail and Overseas Voting**
- 3. Poll Worker Recruitment and Training/Polling Place Recruitment**
- 4. Voting System/Tally Operations**

1. Special Updates

Election Simulation:

This Saturday, May 16, 2009 the Registrar-Recorder/County Clerk (RR/CC) will conduct a simulation of ballot inspection and automated vote tally operations in preparation for the May 19, 2009 Statewide Special and Consolidated Elections. Prior to every countywide election the Department conducts an election simulation to run through final Election Night procedures. The simulation helps us identify and clarify any uncertainties in regard to staff responsibilities and coordination between canvass operations. The election simulation also provides an opportunity for media outlets to capture live footage for election related news stories they might file on Election Day.

Accessing Election Results on Election Day:

Election results for this election will be available online and via telephone. In addition, this election, the RR/CC will provide a variety of updates, including election results via Twitter.

Online: <http://rrcc.co.la.ca.us/elect/>

Telephone: (562) 466-1310

Twitter: <http://twitter.com/lacountyrrcc>

Initial results will be posted shortly after polls close. Results will be updated on an ongoing basis as ballots are delivered and processed. To track the status of ballots being delivered the RR/CC website offers an online “red-box” tracking system that allows the user to track the precincts that have arrived for processing and those still in transit (visit: www.lavote.net). On average, election results are updated on the hour.

Election Day Troubleshooting

Last week the Department conducted its Election Observer Training, originally reported to you in my May 5 status report to your board. The goal of the training is to familiarize campaigns, advocates, and community organizations with poll worker training curriculums and the particulars of the upcoming election (new procedures or updates that might impact polling place operations). Another goal of the training is to facilitate open and rapid communication between Election Observers and the Department on Election Day. The training was held on Wednesday, May 6, 2009. A total of 10 representatives of organizations and political campaigns attended the meeting. During the meeting RR/CC training staff provided an overview of poll worker training. RR/CC staff also discussed Election Day communication and provided all participants with a set of materials (attached) to assist in their Election Observer activities.

On Election Day, the Department will operate a dedicated Election Observer Phone Center that will serve as a liaison between Election Observers and the RR/CC. Phone center staff will be trained to provide rapid response and communicate directly with Election Observers via telephone, fax, and email. Below is the contact information for our phone center. Please note that this is a specialized call center and not a general use number for voters.

TROUBLESHOOTING LINE: (888) 338-8683
EMAIL REPORTS TO: etroubleshooter@rrcc.lacounty.gov
FAX: (562) 462-1073

Multilingual Assistance in the 32nd Congressional District Special Primary

In compliance with minority language provisions of the Voting Rights Act, the RR/CC provides language assistance for registered voters who might have a limited command of the English language. For this election the Department will provide language assistance countywide in accordance with our Multilingual Assistance program. In recognition of the particular language needs that voters in the 32nd Congressional District might require, however, we have take steps to adequately assess and respond to language needs by conducting aggressive recruitment of bilingual poll workers to assist voters in: Chinese, Spanish, and Vietnamese, in particular.

Bilingual Poll Worker Recruitment, by Lang.: 32nd Congressional District Special Primary	
Language	Poll Workers Recruited
Chinese	72
Spanish	65
Vietnamese	41
Total Bilingual Poll Workers	178

2. Status of Vote by Mail and Overseas Voting

For this final status report I have provided you a general summary of statistics for Vote by Mail and Overseas Voting:

VBM Requests Received: 134,543
VBM Packets Mailed: 751,786 (Includes PermVBM voters)
VBM Ballots Returned: 195,479 (Includes ballots cast at RR/CC counter)
% of VBM Ballots Returned 26%

The deadline to request a VBM ballot expired on May 12, 2009. However, voters who will not be able to vote at the polls on May 19, 2009 may still cast a ballot early at the RR/CC Norwalk Headquarters until May 18, 2009. Extended weekend hours have been added to the schedule to accommodate voters (see press release for schedule).

The following press release provides In-Person Early Voting hours:
http://www.lavote.net/GENERAL/PDFFS/PRESS_RELEASES/05082009-044729.pdf

Voted ballots must be received by our office or returned at any polling place in the County by the 8:00 p.m. close of polls on Election Day. Postmarked envelopes will not be accepted.

3. Poll Worker Training and Recruitment/Polling Place Recruitment

Poll Workers:

Poll worker training for the election is ongoing. The final training day for poll workers is May 17, 2009. After this date, no make-up trainings will be offered. The RR/CC has offered 264 different trainings poll workers to attend.

As of May 12, we have recruited a total of 13,107 poll workers for this election. These include close to about 1,500 High School Students and 2,500 County Employees who have enlisted to serve as poll workers.

Poll Worker Recruitment Report					
May 19th Special Statewide Election					
	14-Apr	21-Apr	28-Apr	5-May	12-May
Inspectors					
Required	3,057	--	--	--	--
Recruited	2,477	2,989	3,056	3,053	3,052
Outstanding	580	68	1	4	
Clerks					
Required	12,228	--	--	--	--
Confirmed	4,427	5,419	6,953	8,733	10,055
Outstanding	7,801	6,809	5,275	3,495	782
Special Recruitment					
County Employees	1,554	2,018	2,286	2,308	2,450
Bilingual PW	713	873	961	1,174	1,305
Students	1,317	1,450	1,505	1,513	1,487

Polling Places:

Polling place recruitment has been completed for this election. However, as I reported to you in earlier status reports, due to several factors that include: availability of previous locations for this elections, accessibility requirements, and the consolidation scheme implemented for this special election, a number of polling places may have changed. In particular, voters in the City of Los Angeles, who conducted its General Municipal Election May 3, 2009 may be voting at a different location for this election.

Because registered voters in the City of Los Angeles were more likely to be voting in a different polling location for this election, the Department issued a voter alert via an automated robo-call, asking voters to confirm the location of their polling place before going to vote on Election Day.

As with every election, all voters should confirm the location of their polling place before going to vote. The following resources are made available for voters to locate their polling place:

Online:	www.lavote.net
Telephone:	(800) 815-2666 Option: 1
Sample Ballot:	See back cover

4. Voting Systems/Tally Operations

All systems preparations, including required Logic and Accuracy tests have been completed. Additionally, on Tuesday, May 12, 2009 copies of the County's "vote count program" were submitted to the Secretary of State's Office pursuant to EC §15001 of the California Election Code.



COUNTY OF LOS ANGELES
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OBSERVATION REPORT LOG

ELECTION NAME: MAY 19, 2009 – STATEWIDE SPECIAL & CONSOLIDATED ELECTIONS

CALLER / ORGANIZATION NAME: _____

CALL BACK PHONE NO.: () - **EMAIL:** _____

REPORTED TO (RR/CC CONTACT): _____ **TIME:** _____

PRECINCT NO.: _____

POLLING PLACE NAME: _____

ADDRESS: _____ **CITY:** _____

Languages: **C** **J** **K** **S** **T** **V**
(If applicable Circle)

PROBLEM / COMMENTS: _____

TO REPORT CALL RR/CC:

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POTENTIAL ELECTION DAY COMPLAINTS
May 19, 2009 Statewide Special and Consolidated Elections

Observation	Suggested Responses
1. Polling place does not open on time	Determine whether an inspector or clerks are present Look for "Notice of Polling Place Change" Contact RR-CC Liaison
2. It's mid-day and polling place is not open	Look for "Notice of Polling Place Change" Contact RR-CC Liaison
3. No inspector is present at the time of opening the polls	Some inspectors do run late or cancel the day of. All clerks however are trained to ensure that voting never stops. Before calling RR-CC verify that voting is taking place and ask Clerks if RR-CC has already been notified.
4. Multilingual materials are not available	<ul style="list-style-type: none">• All polling places receive multilingual materials in their supply box.• Ask inspector if materials were received. If they were not received or inspector refuses to display for viewing contact RR-CC. <p>If materials are simply displayed in a manner not accessible for easy viewing. Politely "suggest" if they can be displayed in alternative location. Remember all polling places vary in size and configuration, poll workers do the best they can.</p>

<p>5. No bilingual poll workers available</p>	<ul style="list-style-type: none"> • Verify if a bilingual poll worker was assigned. The polling place may not have been targeted for oral assistance at the polls. • Verify if at least translated materials (e.g. sample ballots) are available at the polls. • If voters requiring language assistance are present and require assistance, contact us immediately.
<p>6. Voter is not being allowed assistance by third party</p>	<ul style="list-style-type: none"> • Voters requiring assistance to cast their ballot may ask poll workers for help. • If poll worker is unable to assist or voter refuses, voters have the right to receive assistance from a third party of their choice...EXCEPT: Labor union representatives, an employer, political/candidate campaign staff.
<p>7. Precinct Ballot Reader (PBR) Printer Malfunctions</p>	<ul style="list-style-type: none"> • All poll workers are trained on “voting never stops.” If a PBR is down, voters may still vote must insert their ballot directly into the ballot box. • Verify with poll worker if the malfunction has been reported. • When PBR malfunction is reported RR-CC will deploy coordinator or troubleshooter. If field staff are unable to resolve the malfunction voters will continue voting.
<p>8. PBR is jammed and not accepting ballots</p>	<ul style="list-style-type: none"> • Voters can still vote and insert ballot directly into ballot box. • Report to RR-CC for details.
<p>9. Audio Ballot Booth is out of service</p>	<ul style="list-style-type: none"> • Verify with inspector if malfunction has been

	<p>reported.</p> <ul style="list-style-type: none"> • You can inquire as to time of malfunction and note current time. • Call RR/CC to verify report.
10. Voters name does not appear on roster	<ul style="list-style-type: none"> • Poll worker should look in Supplemental roster for name. • Poll Worker should verify whether voter is at the correct polling place. If not, should help voter locate correct one. • If voter refuses to go to correct polling place or name is not on any roster, they will be allowed to cast provisional ballot. • Voter is refused Provisional Ballot. Call RR-CC immediately.
11. Voters at the polling place are being asked for ID	<ul style="list-style-type: none"> • Help America Vote Act (HAVA) ID provisions will apply this election. • Voters required to show proof of ID will be pre-identified on the voter roster. • If anything different is observed CALL RR-CC.
12. Voter was not offered a provisional ballot	<ul style="list-style-type: none"> • All people who attest to being registered but not on the voter roster must be allowed to vote provisionally. • Please note that some voters may leave without voting because they are at the wrong polling place and have decided to go their correct polling place. • If otherwise, CALL RR-CC
13. No street index has been posted at the polling place	<ul style="list-style-type: none"> • Roster is updated periodically. If it is not posted at the time of your visit please check with inspector.

<p>14. No Provisional envelopes available</p>	<ul style="list-style-type: none"> • Because supplies are not out at the time of your visit does not mean that they are exhausted. • Ask Inspector if there are additional envelopes available. • If all stock has been exhausted, ask inspector if more materials are on their way. • If no, CALL RR-CC
<p>15. Electioneering is taking place near the polling place</p>	<ul style="list-style-type: none"> • Verify that it is less than 100 Feet from the polling place. • Remember exit poll interviewers are allowed to conduct exit polls at 25ft. • If Electioneering is taking place within the 100 Foot limit notify inspector. • If activity persists, CALL RR-CC
<p>16. Poll workers are directly inserting ballots into the ballot box without Precinct Ballot Reader scanning.</p>	<ul style="list-style-type: none"> • If the PBR unit is down poll workers are instructed to have voters insert ballots directly into ballot box. • Verify with inspector that PBR is down. • Ask if RR-CC has been contacted. • CALL RR-CC to verify.
<p>17. Polling place is closed early</p>	<ul style="list-style-type: none"> • Verify that you are the correct entrance to the polling place. • Verify whether polling place was moved. If no notice is posted to the effect CALL RR-CC.
<p>18. Poll worker will not allow Election Monitors to observe</p>	<ul style="list-style-type: none"> • CALL RR-CC