UseCaseID	UC-RESO-006 Access online Help
Module	
SubModule	
Summary	View online help
Description	The public wants to view online help
Trigger Events	▪ Customer has a problem
Precondition	
ExpectedResult	▪ Online help is available and resolves the issue.
DetailedProcessFlow	1. User selects the Online Help option 2. The system opens the Online Help page displaying the user manual and the table of contents with search option available. 3. User clicks on an item in the table of content. 4. System displays the section where the item is located.
Alternative Work Flow	3a. User type in the keywords in the search text box. 3b. System displays sections of the user manual that meet the search criteria.
Parent	[Parent id of the Use Case as documented in Project Scope or Business Case]
Requirements	UC-RESO-006-01 The system provides the customer the ability to access an online help page and FAQ. UC-RESO-006-02 The system provides conceptual help throughout the application to the user.
Associated Use Cases	
Additional Requirements	▪
RequirementID	[List of requirement IDs in Use Case]
Risk	[List of Risk IDs]
Actors	Public
Documents	[List of documentation name, Link or location]
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