

UseCaseID	UC-PW024
Module	Election Worker
SubModule	
Summary	Assign Troubleshooters and Coordinators by Route
Description	Need a feature to assign job titles: Troubleshooter to Troubleshooter_Route, Coordinators to Coordinator_Route. Unlike regular Election Workers, Troubleshooters and Coordinators are assigned to Routes that are linked to many Service Areas/Vote Centers.
Precondition	<ol style="list-style-type: none"> <li>1. GIS creates the Routes which are grouped of Service Areas close together.</li> <li>2. Troubleshooter_Route and Coordinator_Routes will be imported into EMS.</li> </ol>
Expected Result	<ol style="list-style-type: none"> <li>1. By assigning Troubleshooters to Troubleshooter Route and Coordinators to Coordinator Route they are automatically assigned to the many Service Areas and Locations associated to the Routes.</li> <li>2. Even when the Locations change (cancel), the Route stays the same.</li> </ol>
DetailedProcessFlow	<p><b>Troubleshooter Assignment Scenario</b></p> <ol style="list-style-type: none"> <li>1. User will open Troubleshooter Tab from Election Worker Module</li> <li>2. System will display List of Troubleshooter_Routes.</li> <li>3. User will select a Troubleshooter_Route from the list.</li> <li>4. System will also display a button "Find Troubleshooter"</li> <li>5. System will display a list of all records where job_title = Troubleshooter</li> <li>6. User will select the Troubleshooter Worker by double clicking the record</li> <li>7. The system will link/assign the Troubleshooter Worker to the Troubleshooter_Route</li> <li>8. The worker is now associated to the Troubleshooter_Route and all the service areas associated to the Troubleshooter_Route.</li> </ol> <p><b>Coordinator Assignment Scenario</b></p> <ol style="list-style-type: none"> <li>1. User will open Coordinator Tab from Election Worker Module</li> <li>2. System will display List of Coordinator_Routes.</li> <li>3. User will select a Coordinator_Route from the list.</li> <li>4. System will also display a button "Find Coordinator"</li> <li>5. System will display a list of all records where job_title = Coordinator</li> <li>6. User will select the Coordinator Worker by double clicking the record</li> <li>7. The system will link/assign the Coordinator Worker to the Coordinator_Route</li> <li>8. The worker is now associated to the Coordinator_Route and all the service areas associated to the Coordinator_Route.</li> </ol>
AlternateFlow	
Parent	
Requirements	<p>UC-PW024-01 EMS will provide a screen that allows import of Troubleshooters Routes and Coordinators Routes.</p> <p>UC-PW024-02 The uploaded file from GIS will define the Route assignments of service areas.</p> <p>UC-PW024-03 EMS will provide a screen that allows to assign worker with job_titles of Troubleshooter and Coordinator to Routes instead of the regular workers assigned to service areas.</p>

	<p>UC-PW024-04 By assigning Troubleshooters to Troubleshooter_Route and Coordinators to Coordinator_Route they are automatically assigned to the many Service Areas and Locations associated to the Routes.</p> <p>UC-PW024-05 EMS to provide report of Route groupings and workers assigned to the Routes.</p> <p>UC-PW024-06 EMS to provide report of Routes without assigned Troubleshooter or Coordinator.</p>
RequirementID	
Gap	
Risk	Without this feature, RRCC staff will not be able to assign Troubleshooters and Coordinators by Route. The Routes are created to group the assignments by area and distance.
Actors	[Actors that use Use Case]
Documents	[List of documentation name, Link or location]
Author	Amelia Bartolome 02/18/2019 reviewed ab 5/7/19 mod 4/11/21
Signoff	Election operations management Blanca Lopez and Keys Rancharan
Date	[Date Signed off as Complete] 5/26/21