UseCaseID	UC-RESO-020 Update an ESR status
Module	
SubModule	
Summary	A user needs to update the election service request status
Description	User reviews a customer's ESR to determine if the ESR is complete or not. If the ESR is complete, did the request meet all the criteria for RR/CC to provide the service.
Trigger Events	▪ Change in status
Precondition	▪ Modern web browser ▪ User account has already been created ▪ An election has already been created ▪ An ESR exist in the system ▪ User is logged into account
ExpectedResult	▪ An Election Service Request is updated ▪ Email notification is sent to the customer.

DetailedProcessFlow	1. The User selects ESR option
	2. The User selects update ESR option
	3. The system presents the User a list of Elections to select from.
	4. The User selects an Election.
	5. The system presents Customer with the following search options:
	
	    o Type of ESR (active or inactive)
	    o ESR Status
	    o Election Name
	    o Election Name
	    o Election Date
	    o Jurisdiction name/type (only applicable if the customer is the Election Official for other customers)
	    o Contest Name
	    o Word Search
	
	6. The system returns a list of ESR(s) based on the search criteria.
	7. The system presents User with sort order options.
	    o By Date
	    o By Jurisdiction Name
	8. The User selects a sort order.
	9. The system presents a list of ESR(s) in the sort order specified by the User.
	10. The User selects an ESR.
	11. The system displays the selected ESR.
	12. The User verifies the ESR and checks off the list of items.
	13. The User selects one of the following statuses:
	    o Approved
	    o Delayed/Held

	o Postponed
	  o Cancelled
	  o In Progress
	  o Initiated/Activated
	14. If the User selects either "Delayed/Held", "Postponed" or "Cancelled", the system displays a list of reasons:
	  o Standard Litigation
	  o Special Litigation
	  o Candidate Insufficiency
	15. User selects a reason.
	16. The User saves the ESR.
	17. The system displays the ESR summary.
	18. The User confirms the ESR.
	19. System updates the ESR status in the database.
	The system sends an automated email notification to RR/CC User's general email account notifying them that an ESR has been updated.

Alternative Work Flow	NONE
Parent	[Parent id of the Use Case as documented in Project Scope or Business Case]

Requirements	UC-RESO-020-01 The system provides the ability for Users to able to approve/reject an ESR.
	UC-RESO-020-02 The system provides Users the ability to review and QC an ESR.
	UC-RESO-020-03 The system provides Users the ability set the ESR status of an election on the election schedule to one of the followings:
	UC-RESO-020-04 The system provides Users the ability ESR is set to either "Delayed/Held", "Postponed" or "Cancelled", the user can set customer's ERS to one of the following reasons:
	UC-RESO-020-05 The system provides Users the ability approve/view/edit Jurisdictions' ERS with an authorized password from a supervisor.
	UC-RESO-020-06 The system provides for an ESR process will be a four-step process of ESR creation/submission/ Substantiation/Updating/ Approving/Rejecting of ESR with legal documents and final confirmation.
	   a. Submit ESR
	   b. Update/Confirm ESR
	   c. RR/CC Review
	   d. RR/CC Approve/Reject
	UC-RESO-020-07 The System needs to send emails to jurisdiction when there is a change in the ESR status.
	UC-RESO-020-08 The system needs to keep track of the different stages and time of approval.
	UC-RESO-020-09 The system needs the ability to display the status of an ESR to the user
	UC-RESO-020-10 The system needs the ability to display the ESR Summary Statement will inform the customer of the approval status of the ESR with optional supporting comments.
	UC-RESO-020-11 The system must do data validation.
	UC-RESO-020-12 The System needs to automatically notify users of any new submissions, updates, or cancellations.

Associated Use Cases	
Additional Requirements	
RequirementID	[List of requirement IDs in Use Case]
Risk	[List of Risk IDs]
Actors	Customer, System Administrator, User

Documents	[List of documentation name, Link or location]
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