UseCaseID	UC-RESO-011 Reset Password
Module	
SubModule	
Summary	Reset user password
Description	Registered user is accessing his/her workspace.
Trigger Events	▪ User requests to reset password
Precondition	▪ Modern web browser ▪ User account has already been created
ExpectedResult	▪ User password is reset
DetailedProcessFlow	1. The registered user enters the username. 2. The user select the forgot password and click submit. 3. The system emails the user the reset password confirmation email to user with a link and a temporary password. 4. User receives the reset password confirmation email and clicks on the attached link. 5. The link takes the user to the reset password page. 6. The system prompts customer for new password and confirmation of new password. 7. User enters new password and new password confirmation. 8. System validates if new password and new password confirmation are the same. 9. If new password and new password confirmation are the same, the system stores the new password and logs the customer into their workspace.
Alternative Work Flow	2a. User selects Forgot password and clicks submit without first entering a valid username 2b. System prompts user for a username. 2c. User enters a valid username. 9a. If new password and new password confirmation are not the same, system returns the customer an error message. 10. The Administrator enters search criteria to find a user 11. The system displays information for a user that meets search criteria. 12. Administrator selects option to reset password 13. The system provides an option to reset the password for a user 14. The system emails the user reset instructions.
Parent	[Parent id of the Use Case as documented in Project Scope or Business Case]

Requirements	UC-RESO-011-01 The system provides the ability for Customers to reset/change their own password.
	UC-RESO-011-02 The system provides the ability for an administrator to reset all customer passwords
Associated Use Cases	
Additional Requirements	
RequirementID	[List of requirement IDs in Use Case]
Risk	[List of Risk IDs]
Actors	Customer, System Administrator, User
Documents	[List of documentation name, Link or location]
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Date	07/17/2021