



## LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

DEAN C. LOGAN

Registrar-Recorder/County Clerk

August 4, 2023

TO: Supervisor Janice Hahn, Chair  
Supervisor Hilda L. Solis  
Supervisor Holly J. Mitchell  
Supervisor Lindsey P. Horvath  
Supervisor Kathryn Barger

Fesia Davenport, Chief Executive Officer

FROM: Dean C. Logan,  Registrar-Recorder/County Clerk

### **NOTICE OF INTENT TO ISSUE WORK ORDER #23-010 EXCEEDING \$300,000 UNDER THE AS-NEEDED VOTING SOLUTIONS FOR ALL PEOPLE (VSAP) ENHANCEMENTS AND SUPPORT SERVICES MASTER AGREEMENT (VESSMA)**

This is to advise your Board of the intent of the Registrar-Recorder/County Clerk (RR/CC) to execute Work Order #23-010 under VESSMA Category 6 - Election Support Services, Subcategory A - Election Contact Center (Call Center) and the Field Support Technician (FST) Services with AT&T Business (AT&T) for the amount of \$10,411,100 for the March 5, 2024 Presidential Primary Election.

### **BACKGROUND**

On March 1, 2022, your Board approved VESSMA, which utilizes a competitive bid process to engage approved vendors to provide critical election support services in the areas of operations management, network support, load testing, cybersecurity, tally enhancements, education and outreach, and other election support services. In accordance with VESSMA Section 6.0, Board notice is required for work orders exceeding \$300,000.

### **SCOPE OF WORK**

Services provided by AT&T under Work Order #23-010 Category 6A will provide technical call center and field support staff for approximately 680 vote centers and 21 training sites for the March 5, 2024 Presidential Primary Election.

## **JUSTIFICATION**

There are 21 technical and operational contact centers that support elections. The field support technicians, call center agents, and call center leads will provide on-site technical and call support related to resolve various informational technology issues involving voting equipment and device replacement at vote centers during the 11-day voting period for the March 5, 2024 Presidential Primary Election.

## **FISCAL IMPACT**

Funding for VESSMA is part of the RR/CC Fiscal Year 2023-2024 approved budget. No additional Net County Cost is required.

VESSMA work order terms do not cross fiscal years to align with approved funding.

## **NOTIFICATION TIMELINE**

Consistent with VESSMA policies and procedures, we are informing your Board of our intention to execute the above-mentioned Work Order #23-010. If no objection is received from your Board in 10 business days, we will proceed with execution of Work Order #23-010 Category 6A.

If you have any questions or need additional information, please contact me at (562) 462-2716 or [dlogan@rrcc.lacounty.gov](mailto:dlogan@rrcc.lacounty.gov). Your staff may also contact Jerome Jordan, Assistant Registrar-Recorder/County Clerk, at [jjordan2@rrcc.lacounty.gov](mailto:jjordan2@rrcc.lacounty.gov).

DCL:JG:JJ  
NH:VW:ca

c: Chief Executive Office  
Executive Officer, Board of Supervisors  
County Counsel