

UseCaseID	UC-RESO-003 Make Inactive User
Module	
SubModule	
Summary	Make inactive a user
Description	Inactivate a user account
Trigger Events	<ul style="list-style-type: none"> <li>▪ LA County receives request to inactivate a user account</li> </ul>
Precondition	<ul style="list-style-type: none"> <li>▪ Staff has appropriate user access rights</li> <li>▪ The user is in the system</li> </ul>
ExpectedResult	<ul style="list-style-type: none"> <li>▪ The user is made inactive</li> </ul>
DetailedProcessFlow	<ol style="list-style-type: none"> <li>1. Staff selects the option to search for a user</li> <li>2. System presents staff with the option to search for a user. Options include but not limited to the following: <ul style="list-style-type: none"> <li>• By Last Name</li> <li>• By First Name</li> <li>• By Jurisdiction Type (dropdown list box)</li> <li>• By Employee ID</li> <li>• By User ID</li> <li>• By Jurisdiction ID</li> </ul> </li> <li>3. Staff enters information to search for a user.</li> <li>4. The system will bring the requested user that meets the search criteria</li> <li>5. Staff selects option to make user inactive <ol style="list-style-type: none"> <li>5.1. The system saves requested changes and makes user inactive</li> </ol> </li> </ol>
Alternative Work Flow	<ol style="list-style-type: none"> <li>5a. System Admin clicks the cancel button</li> <li>5b. System returns a confirmation message box</li> <li>5c. System Admin clicks the Ok to confirm the message box or cancel to cancel out the message box.</li> <li>5d. If the okay is selected, the system closeout the add user form and returns to user's main page.</li> <li>5e. If the cancel button is clicked, the system returns to the form and wait for User next action.</li> </ol> <ol style="list-style-type: none"> <li>9a. System Admin clicks cancel in the confirmation message.</li> <li>9b. System returns to previous screen.</li> </ol>
Parent	[Parent id of the Use Case as documented in Project Scope or Business Case]

Requirements	UC-RESO-003-01 The system allows staff to maintain (add/delete/update) jurisdictional contact information. UC-RESO-003-02 The system will record/update transaction logs
Associated Use Cases	
Additional Requirements	UC-RESO-003-03 The system will allow staff to make a user inactive.
RequirementID	[List of requirement IDs in Use Case]
Risk	[List of Risk IDs]
Actors	Staff
Documents	[List of documentation name, Link or location]
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Date	07/20/2021